Ministry of Health

Provider Services Branch
Physician & Provider Services Division

49 Place D'Armes
Kingston ON K7L 5J3
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Ministère de la Santé

Direction des services aux professionnels
Division des services de médecin et des services aux professionnels

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Ontario

Adam Stewart, MD
52 ST LAWRENCE ST E
MADOC ON K0K2K0

PRIVATE AND CONFIDENTIAL
VIA CANADA POST

October 27, 2026

Dear Dr. Stewart: OHIP Registration Number: [redacted]

RE: HIGH VOLUME BILLINGS

The Ministry of Health (the ministry) routinely monitors physician billing information to support the integrity, accountability, and sustainability of the Ontario Health Insurance Plan (OHIP).

The ministry engages physicians directly when billing concerns are identified to provide information about OHIP payment requirements set out in the *Health Insurance Act*, Regulation 552, and the Schedule of Benefits for Physician Services (the Schedule).

As part of the ministry's routine monitoring of physician billing, the ministry identified billing patterns associated with your billing number that are higher than those typically observed among physicians with similar practice profiles.

Claim submissions under your billing number were flagged for the following anomalous behaviour(s):

- high number of days worked in a single year

The ministry recognizes that billing data alone may not fully capture the circumstances of an individual physician's practice and that there may be legitimate explanations for the billing patterns identified.

Nevertheless, billing patterns of this nature are uncommon and warrant careful review to ensure that all claims submitted under your billing number meet OHIP payment requirements.

Physicians are responsible for all claims submitted to OHIP under their billing number, regardless of who submits the claims on their behalf. Physicians are also responsible for ensuring that all claims submitted under their billing number comply with applicable OHIP payment requirements.

The ministry encourages you to review your billing practices and supporting documentation to confirm that claims submitted under your billing number are accurate and meet applicable payment requirements.

In reviewing billing practices, physicians should ensure that insured assessments, consultations, and other services that must be personally rendered are performed in accordance with Schedule requirements. Certain fee codes are not eligible for payment if delegated.

If any concerns or discrepancies are identified, appropriate corrective action should be taken, and future claims should be submitted in accordance with OHIP requirements.

You may wish to review the bilateral ministry and Ontario Medical Association Education and Prevention Committee Billing Briefs on time-based services, which includes information related to delegation of services. The Billing Brief may be accessed online at the following link:

https://www.ontario.ca/document/education-and-prevention-committee-billing-briefs/requirements-time-based-services

You may also wish to review the bilateral ministry and Ontario Medical Association resource on assessments and consultations. This document may be accessed online at the following link:

https://files.ontario.ca/moh/moh-resources-physicians-assessment-and-consultation-en-2023-05-12.pdf

The ministry will continue to monitor billing activity as part of its regular oversight activities. Where unusual billing patterns persist or additional concerns are identified, the ministry may undertake further review.

The ministry is committed to proactive initiatives which promote accurate billing and provide information to assist physicians with appropriate claims submission. To learn more about OHIP billing policies and procedures, please review the ministry's Resources for Physicians online at the following link:

www.ontario.ca/document/resources-for-physicians

The most recent Schedule can be accessed online at the link below:

www.ontario.ca/page/ohip-schedule-benefits-and-fees

More information on payment accountability and the physician fee-for-service post-payment audit process can also be found through the resources for physicians' link provided above.

If you have any questions regarding this letter and its contents, you may write to the address provided or email us at **Provider.Audit@ontario.ca**.

For other claim and billing questions, please contact the Service Support Contact Centre at 1-800-262-6524 or SSContactCentre.MOH@ontario.ca.

Sincerely,

Brenda Gluska
Program Manager
Payment Accountability and Fraud Control Unit

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